

## Appendix 1

Proposed New Service Provision from July 2016

	<b>New</b>
<b>Strategic Direction</b>	In-house
<b>Desktop</b>	Responding, monitoring & resolving – Amicus ITS  Management – In-house
<b>Servers and Storage</b>	Responding, monitoring & resolving – Amicus ITS  Management – in-house
<b>Enterprise Applications (Microsoft, Exchange etc)</b>	Responding, monitoring & resolving – Amicus ITS  Management – in-house
<b>Business Applications (departmental, e.g. Academy, Uniform)</b>	Responding, monitoring & resolving – Amicus ITS  Management – in-house and third parties
<b>Networks and Infrastructure</b>	Monitoring – Amicus ITS  Management - Network provider
<b>Business Change Including project management for large projects</b>	In-house – additional cost
<b>Governance and Business Planning</b>	In-house
<b>Performance and financial management</b>	Amicus ITS In-house
<b>Contract management</b>	In-house